

**STATE OF WASHINGTON**  
**DEPARTMENT OF SOCIAL AND HEALTH SERVICES**  
***PO Box 45811, Olympia WA 98504-5811***

DATE: August 18, 2006

TO: RFP #0634-232

FROM: Sheila R. Anderson, RFP #0634-232 Coordinator  
DSHS Central Contract Services

SUBJECT: Amendment No. 1 – Answers to Bidders’ Questions

DSHS amends the RFP #0634-232 procurement document to include Answers to Bidders Questions as attached.

**Bidders' Questions**  
**RFP #0634-232**  
**Foster Intervention and Retention Support Team (FIRST) Program**  
**(as of 5:00 pm on 8/14/06)**

**Question #1:** Will CA continue to pay for cell phone or is that cost to be included in proposal?

**CA will pay for the cost of the cell phone.**

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**Question #2:** Will CA supply a full set of WAC's for Apparently Successful Bidder's use and forward updates for this set?

**No**

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**Question #3:** Will CA supply Apparently Successful Bidder with current, up-to-date contact list by region?

**Uncertain what is meant by contact list.**

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**Question #4:** Will hours of 8 AM to 8 PM, Monday thru Saturday, remain the same?

**Those are the current hours which are expected to be maintained. Any bidder is free to add more hours if they want.**

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**Question #5:** Can an estimate of volume of calls on a daily, weekly and monthly basis be given?

**The average monthly activity for the past six months is as follows: 14 initial calls; 914 minutes on the phone; 711 minutes spent in other activity; 1,864 total average minutes.**

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**Question #6:** Will there be a liaison person to contact when there is a need for clarification surrounding WAC interpretation?

**Licensors in the regions will be available to answer questions.**

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**Question #7:** On the top of page 4 the total funds for this contract are listed as \$75,000 for the eighteen month period. Page 7 lists the total contract amount as \$112,500. Please clarify.

**The correct amount is \$75,000.**

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**Question #8:** Will Children's Administration continue to provide a cell phone to the FIRST contractor?

**Yes.**

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**Question #9:** On page 4 it says the RFP is for \$75,000 and on page 7 it says for \$112,500.  
Pg 14 Proposal box says to label the binders with Statewide Toll-Free line...

**The correct amount is \$75,000. The other dollar figure and the language about the statewide toll-free line was inadvertently included in the RFP.**

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**Question #10:** Am I correct to assume we should plan on this RFP being \$75,000 and should say RFP # 0634-232 Foster Intervention and Retention Support Team?

**Yes.**

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